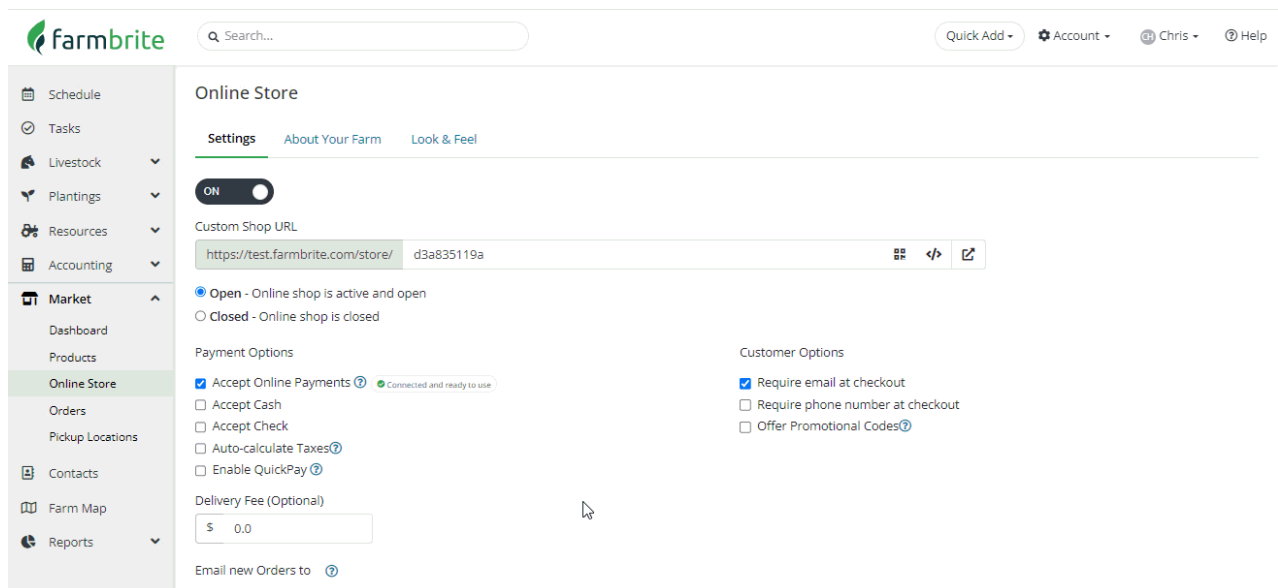


Adding Taxes to Products

Last Modified on 06/29/2023 5:55 am MDT

Charging taxes for your online sales has always been tough, but Farmbrite's integration with Stripe helps ease the burden of collecting sales tax by automatically integrating them into your online checkout. You'll have a few set up items to do in Farmbrite, and a few others to complete in Stripe to get this configured, but once it's up and running you'll have an easier time charging taxes which leads to an improved customer experience.

To get started, navigate to the Market section, choose your Online Store, and then find the checkbox for Auto-Calculate Taxes. Select it, and be sure to save. *Note that you must have a Stripe account connected to do this, and that these taxes will only be automatically calculated on purchases made via credit card in your Online Store/Stripe Account.*



The screenshot shows the Farmbrite web interface. On the left is a navigation sidebar with categories like Schedule, Tasks, Livestock, Plantings, Resources, Accounting, Market, and Reports. The 'Market' section is expanded, showing 'Online Store' as the selected option. The main content area is titled 'Online Store' and has three tabs: 'Settings', 'About Your Farm', and 'Look & Feel'. The 'Settings' tab is active, showing a toggle switch for 'ON'. Below this is a 'Custom Shop URL' field with the value 'https://test.farmbrite.com/store/d3a835119a'. There are two radio button options: 'Open - Online shop is active and open' (selected) and 'Closed - Online shop is closed'. Under 'Payment Options', the 'Accept Online Payments' checkbox is checked and has a green status indicator 'Connected and ready to use'. Other options include 'Accept Cash', 'Accept Check', 'Auto-calculate Taxes' (checked), and 'Enable QuickPay'. Under 'Customer Options', 'Require email at checkout' is checked, while 'Require phone number at checkout' and 'Offer Promotional Codes' are unchecked. A 'Delivery Fee (Optional)' field is set to '\$ 0.0'. At the bottom, there is a field for 'Email new Orders to'.

Once enabled, you'll then find two new fields on your Products: Tax Behavior and Tax Category. You'll need to set these on each product before the online checkout will start collecting taxes. Check out this article for more information on [editing existing products](#), and this one if you're [creating new products](#).

Tax Behavior allows you to specify if the product's price includes tax already, or if tax should be added on top of the price.

Since different items might be taxed differently in different places, selecting a **Tax Category** helps Stripe determine what tax should be applied to this product. For example, tangible goods like produce and meats might be taxed, while services like a class or group event tickets may not, or may have a different rate. You can click the link for Tax Categories to the right of the field for more information about each category. Be sure to save after making your changes.

The screenshot shows the Farmbrite interface for editing a product. The left sidebar contains navigation menus for 'Schedule', 'Tasks', 'Livestock', 'Plantings', 'Resources', 'Accounting', 'Market', 'Contacts', 'Farm Map', and 'Reports'. The 'Market' menu is expanded, showing 'Dashboard', 'Products', 'Online Store', 'Orders', and 'Pickup Locations'. The main content area is titled 'Products / Spicy Pickle Hot Sauce' and features a form with the following fields:

- Product Name:** Spicy Pickle Hot Sauce
- SKU:** SDP-001
- Retail Price:** \$ 9.95
- Wholesale Price:** \$ 0.00 (with a 'Wholesale Only' checkbox that is unchecked)
- Product Sold By:** quantity (dropdown menu)
- Listing Category:** Sauces (dropdown menu) with an 'Edit Categories' link.
- Product Type:** Product (dropdown menu)
- Status:** Available (dropdown menu)
- Show In Online Store:** Yes (dropdown menu)
- Tax Behavior:** Price does not include taxes (dropdown menu)
- Tax Category:** General - Tangible Goods (dropdown menu) with a 'Tax Categories' link.
- Delivery Options:** Delivery (checked), Pick up (unchecked), Shipped (checked).

Beyond the set up in Farmbrite, **you'll also need to make sure you have your taxes set up in Stripe as well.** Stripe provides a [full walkthrough of the steps to set up Stripe Tax](#) in this article from their website. When you navigate to the Tax section under the More menu, you'll see a checklist of steps to complete as well. You'll need to confirm your address, select a default tax category, add a tax registration, and enable automatic taxes on transactions. The image below shows you how to navigate to that checklist and start ticking off your items, but we encourage you to read through the Stripe documentation for more details. Be aware that you'll also need to create a default tax rate under the Products section; while Stripe will charge tax based on the location of your customer once the rest of the set up steps are enabled, this default/generic rate needs to be added for the taxes to be connected to Farmbrite.

Welcome back!
Browse our [developer docs](#) or [explore all the ways](#) to start using Stripe.

Get started with Stripe

Create a subscription from the Dashboard
Start →

Customize your fraud protection
Start →

Explore all products

For developers Live mode

Publishable key: pk_live_51N3NhGK...

Secret key:

[View docs →](#)

Today

Gross volume: \$0.00 | Yesterday: \$0.00

USD Balance: \$0.00

Managed by Farmbrite

Once you've completed the steps in Farmbrite and in Stripe, you can test your checkout to see it calculating taxes. Note that the tax in the checkout is calculated based on the billing address of the customer; check out how Stripe knows to charge different taxes based on the different city supplied in the image below. The Denver rate (8.81%) is slightly lower than the Boulder rate (9.045%). The combination of your tax category associated with your product and the customer address supplied let's Stripe make accurate tax assessments on the order.

Basic Information

Name: Frank Davidson

Email Address: frank@frankfarms.com

Phone Number: 3035552212

Special Instructions or Message to Shop Owner:

Delivery Information

Delivery Address: 2100 Blake Street

Denver, CO 80001

Choose Payment Method

Credit Card

[Complete Payment](#)

Order Summary [Edit](#)

Delivery Type	Delivery
Products	\$19.90
Shipping & Delivery	\$0.00
Taxes	Calculated at checkout
Total	\$19.90

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Powered by Farmbrite Farm Software

After the customer completes their order, it is shown in your Farmbrite account under the Orders tab, with the correct taxes associated as well.

It's important to note that this feature for automatic tax calculations only applies for online credits card payments. Be aware that you can still add taxes manually to any orders you process over the phone or in person. When creating the order, you can still use the Farmbrite taxes field to add whatever taxes you need. This lets you still track taxes for cash, check or PO Payments you take outside of your Stripe online credit card payments.

Questions about this? [Reach out to us and ask](#); we are glad to help!
