

How do I cancel my account?

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We understand that sometimes things happen, and circumstances might come up that force you to reorganize or replan your business operation. We hope to help you with that, but if you need to reconsider your Farmbrite subscription, you'll have multiple choices directly from your account.

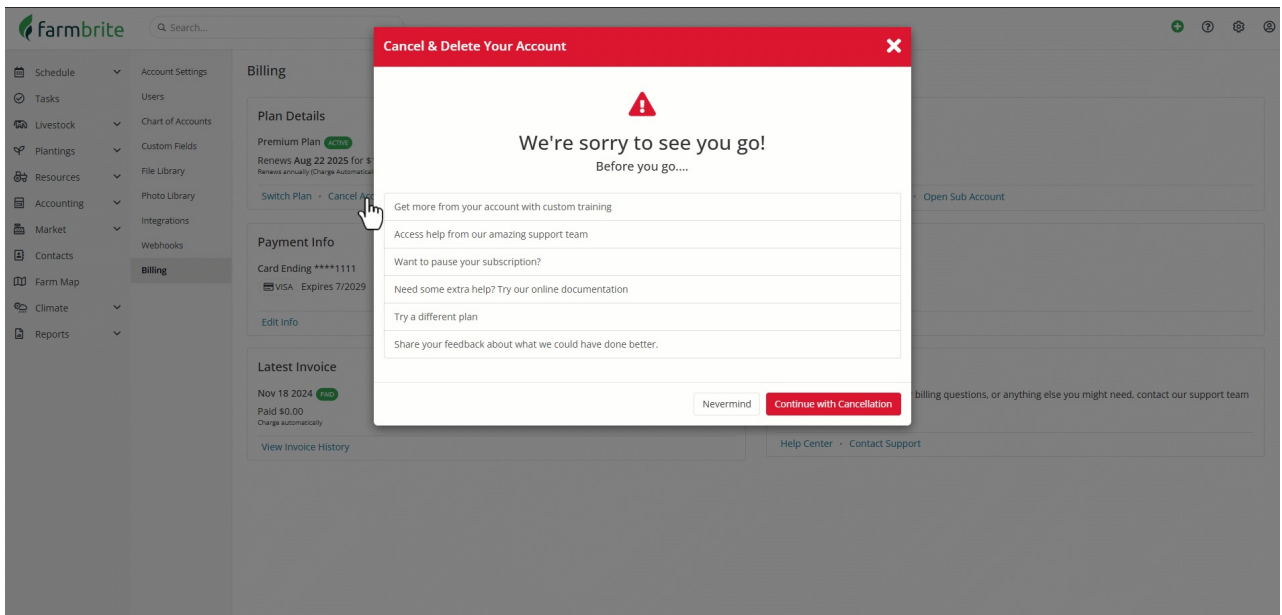
To access them, navigate to the Settings menu (Gear icon) and then choose Billing. You'll see your Plan Details in the upper left, with a link to Cancel Subscription.

The screenshot shows the Farmbrite dashboard. At the top left is the Farmbrite logo and a search bar. A navigation sidebar on the left lists various menu items: Schedule, Tasks, Livestock, Plantings, Resources, Accounting, Market, Contacts, Farm Map, Climate, and Reports. The main content area features a weather forecast for Golden, CO, with a current temperature of 23°F and a 6-hour hourly forecast. Below the weather are sections for 'TOP UPCOMING TASKS' (showing 'No Tasks Due'), 'RECENT ORDERS' (showing 'Not Enough Data to Chart'), and 'INCOME VS EXPENSE' (showing a bar chart with a green bar above the zero line).

Five options are presented for you.

1. **Get some custom training!** We'd be happy to talk about your needs and show you how Farmbrite can help. Clicking this link lets you book some time with us directly. *We really encourage you to do this before you go!*
2. **Submit a help ticket** if you need specific help for certain questions.
3. **Pause your subscription.** If you just need some time to figure a few things out, feel free to request to pause your subscription instead of cancelling.
4. **Check out our Help Center!** Well, you're already here reading this, but yeah, there's lots of other good info here too!
5. **Review your Plan Options** to see if there is a different subscription level that better fits your business needs.

We hope you choose one of these and click "Nevermind", but we understand if you want to continue the cancellation. If you choose that route, you'll be brought to Stripe, Farmbrite's credit card processor and billing hub. From there, click Cancel on the right, and confirm the cancellation in the pop up window like the screenshot below. You can optionally give us feedback, and then submit the cancellation.



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