

Billing information

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On the billing page in Farmbrite you will find:

- A summary of your plan type with an option to change plans
- Information about your next payment and credit card information
- A history of your previous payments
- Canceling your account

Changing Plans

You can change plans with Farmbrite anytime by clicking on the “Change Plan” link. You’ll be prompted with the plan types page. From there you can select a different plan type. Any changes to your plan with automatically prorated.

Updating your credit card information

You can update you card information in anytime by clicking on the “Change Credit Card” link. You’ll be prompted to enter a new credit card information.

History of previous payments

On the billing page of Farmbrite you can see the history of all your past payments. Including the date, amount, and card charged.

Canceling your account

You can cancel your Farmbrite account anytime by clicking on the “Cancel Your Account” link at the bottom right of the billing page. Canceling your account will prevent any future billing, but will not refund any charges already charged.

Refunds

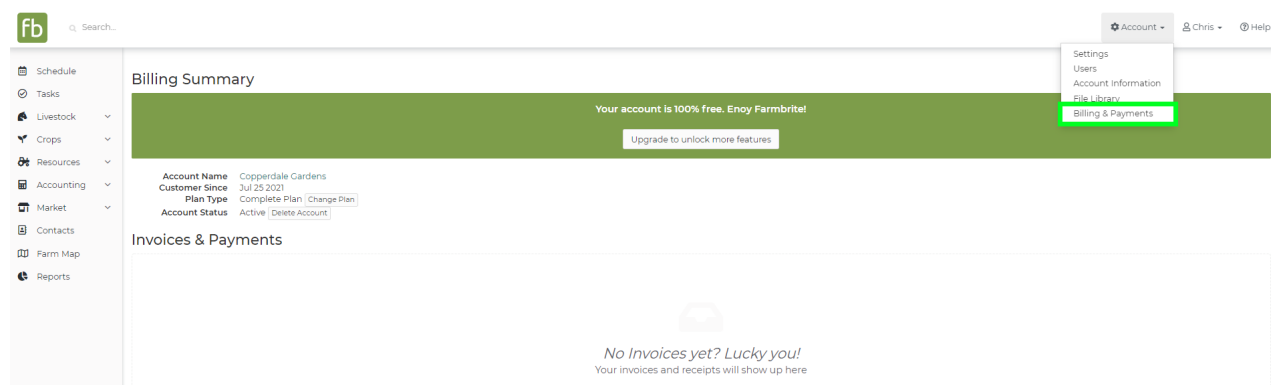
If for some reason you are having trouble and need help with any of the following:

- Adjusting your account plan type
- Adjusting payment
- Refunds
- Any other matter

Billing summary

Once you have opened a Farmbrite account you will be able to view your account information, billing information and history in the billing summary tab.

To access the billing summary tab click on the **Account** tab at the top of the page. Arrow down to the **Billing & Payments** tab within the dropdown menu.



Billing Summary Tab

The Billing Summary Tab lets you view information about the history of your account.

- 1.) View **payments and invoices** and subscription history
- 2.) View **subscription types** and billing term (monthly or yearly)
- 3.) You can **pay for your subscription** or **change your credit card** information
- 4.) Change your **subscription type or plan type**
- 5.) Change the **status** of your account (**cancel your account**)

If you have questions about your account or need help adjusting items in the billing summary tab, email us at support@farmbrite.com