

How do I find orders that are associated with contacts?

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If you're using the Your Shop Feature you can access orders for any of your customers under the order tab. When a new order is placed, Farmbrite will try to find an existing contact in your account, if we can't find one we'll create a new one, and store any purchases and order information with that contact.

On the Orders tab you can view a list of all purchases made by this contact from Your Shop. You can also manually create a new order by clicking on the "New Order" button.

Click on any order number in the list of orders to view, edit or delete that order as well as print a packing slip.

This feature is only available on certain plan types.
